

# **TPS/TPN Knowledge Builder Installation Guide**

KB01-501

11/05

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## About This Document

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### Telephone

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## Symbol Definitions

The following table lists those symbols used in this document to denote certain conditions.

Symbol	Definition
	<b>ATTENTION:</b> Identifies information that requires special consideration.
	<b>TIP:</b> Identifies advice or hints for the user, often in terms of performing a task.

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# 1. Introduction

## 1.1 Overview

### What is Knowledge Builder

Knowledge Builder is the end user documentation book set for the Honeywell system or product being supported.

### Knowledge Builder features

Knowledge Builder contains the following:

- Extensive Hypertext Linking for direct and instant navigation
- Tree View-enabled Table of Contents for easy manual navigation
- Definable Full-Text Search of Knowledge Builder.

## 1 Introduction

### 1.2 Knowledge Builder Features and System Requirements

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## 1.2 Knowledge Builder Features and System Requirements

### Software requirements

- Windows 2000 Professional SP2 or higher, Windows XP Pro, Windows 2003 Server, or NT Server SP6
- Knowledge Builder does NOT require a Web server.
- .Net Framework 1.1 (installed by Knowledge Builder)

### Client/Server options

This guide explains the different Client/Server installation options available on the Knowledge Builder installation CD-ROM.

The table below gives estimates of the KB-specific component space requirements on the target PC.

Option	Estimated Disk Space Required (MB)
KB Client	4MB
Full	Each Data Repository requires between 7MB and 100MB of disk space.  The 13 Data Repositories that make up the TPS R01_05 Knowledge Builder require, for example, 357MB of disk space if all 13 are installed.  See the release specific SCN for details on how much actual disk space that release will require.
KB CD (Includes the Client component and CD-Resident components)	15MB



#### TIP

The disk space requirements in the above table are estimates, and may vary depending on the size of the Knowledge Builder release being installed.

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## 1.3 CD-ROM Contents

### TPS/TPN CDs

The TPS and TPN Knowledge Builder CD-ROMs contain the following directories:

Directory	Directory Content & Description	
<i>Knowledge_Builder</i>	The Master Installer, Client Installer, and all of the Data Repository Installers.	
<i>Adobe Reader</i>	Adobe Reader 6 installation program, which is required to view PDF files that are part of the Knowledge Builder release. If you do not have Adobe Reader on your system and you want to view PDF files, follow the steps below to install it.	
	<b>Step</b>	<b>Action</b>
	<b>1</b>	On your Knowledge Builder installation CD, open the folder titled <b>Adobe Reader</b> .
	<b>2</b>	Double-click the file named <b>setup.exe</b> .
<i>Internet Explorer (IE) 6.0 SP1</i>	<b>3</b>	Follow the Adobe prompts to install Adobe Reader.
	Self-extracting executable that will install Microsoft Internet Explorer 6.0 on your system.	
	Latest Internet Explorer security patch.	
	Installs Microsoft .Net Framework 1.1	
<i>MSXML</i>	Run by the Master Installer to install the required Microsoft XML parser files.	
<i>Utilities</i>	Password Utility and KB BackupRestore Utility.	
<i>Knowledge Builder Installation</i>	Knowledge Builder Installation Guide (this guide).	



#### TIP

The directory `Knowledge_Builder\KBServer\Docs\` contains one folder for each Data Repositor (Book Set). For the R01\_05 TPS release, there can be up to 13 Data Repository folders.

## **1 Introduction**

### **1.3 CD-ROM Contents**

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## 2. Knowledge Builder Overview

### 2.1 Getting Started with the Installation

#### Introduction

Knowledge Builder is composed of two basic high-level component structures. These structures are:

- Client
- Server



#### TIP

Together, the Client and Server structures make up the Full Install option.

---

During installation the user interfaces with a set of screens provided by the Master Installer installation component. The Master Installer;

- Installs the Client on the target system.
- Allows for selection of book sets (Data Repositories) that will be installed on the targeted KB Server.
- Registers all of the KB components on the target system
- Adds/Removes books sets (Data Repositories) on the target system.

The TPS and TPN Book Sets are on their own Knowledge Builder CDs. Each CD contains all of the necessary support files to perform any of the installs/uninstalls listed in this guide.

## 2 Knowledge Builder Overview

### 2.1 Getting Started with the Installation

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#### Knowledge Builder components

Each of these components is installed independently. You can install all of the Data Repositories at one time, or install them separately.

Component	Description
Client component	Contains ActiveX controls (OCX files), and supporting HTML and GIF files. The Client components will be located on the target (Client) PC.
Server components (Data Repositories)	Contain all of the detailed HTML, GIF, and PDF files that make up the actual product bookset. The book sets can be located on any PC that is accessible by the Client PC(s). The Client and Server components can be installed on the same PC.

## Installation scenarios



### ATTENTION

You must have Local Administrator rights before attempting any of the following installation scenarios.



### ATTENTION

During installation, you might be asked for the password for the mngr account. If this Knowledge Builder is being installed on an Experion node, you should enter the password for your local mngr account.

If Knowledge Builder is being installed on an office system, or any PC that does not contain Experion software, then enter your domain password, ie the password you used to sign into your PC.

If you do not have a domain password, then enter any password you wish, as long as the confirm password is the same as your initial password entry.

This password is only required on an Experion system where Fieldbus devices will be added.



### WARNING

If you have a Knowledge Builder installed on your system that is R10\_02 or earlier, i.e. R10\_02, R07\_02, R06\_02, R12\_01, etc, you must completely uninstall that Knowledge Builder before installing the newer version, (R01\_03 or higher). See Removing pre R01\_03 Knowledge Builders for details on how to do this.

If you have R01\_03 or higher, you may add or remove Data Repositories or Knowledge Builders by following the procedures under Updating an Existing Knowledge Builder Installation or Removing all of the Knowledge Builder components.



### TIP

The TPS Knowledge Builders are labeled based on the month\_year eg., R10\_02 was released during the 10<sup>th</sup> month of 2002. R01\_03 was released during the 1<sup>st</sup> month of 2003.

The TPN Knowledge Builder releases are labeled based on the TPN release supported, ie 630, 641, 651, etc.

## 2 Knowledge Builder Overview

### 2.1 Getting Started with the Installation

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Consider the following before starting your installation:

Step	Action
1	Determine if you will have a single or multiple PC environment.
2	Determine whether or not you want to leave the KB Server on a CD.

If ...	Then ....
You have a single PC environment,	Accept the Server location defaults or browse to a different drive on the target PC and create a server location.
You have a multiple PC environment,	Install the Server portion (Server Only Install option) on the Server/Networked PC and then install the Client portion (KB Client Only Install option) on each client PC.
You don't want to install all of the Server files,	Select the CD-ROM Install option. <b>Note:</b> You would elect this option to conserve hard disk space but the installation CD must remain in the drive while using Knowledge Builder.

#### What do you want to do

Use the table below to help you find sections in this guide based on what you would like to do with the Knowledge Builder installation.

If you want to ...	Then see ...
Install Knowledge Builder for the first time using the Full option,	Installing Knowledge Builder using the Full Install Option.
Update an existing Knowledge Builder installation (post R01_03),	Updating an Existing Knowledge Builder Installation.
Install the TPN PDF book set,	Installing the Knowledge Builder TPN PDF Files.
Install Knowledge Builder for the first time, Client piece only,	Installing Knowledge Builder using the Client Only Install Option.
Install only the Server (Data Repositories) portion of Knowledge Builder (no Client),	Installing Knowledge Builder using the Server Only Install Option.



If you want to ...	Then see ...
Install Knowledge Builder but leave the all of the KB Server files on the CD (requires the Knowledge Builder CD to be in the CDROM drive in order to use Knowledge Builder),	Installing Knowledge Builder using the CD-ROM Install Option.
Use Knowledge Builder	How to Use Knowledge Builder
Remove Knowledge Builder,	Knowledge Builder Upgrades and Removal.

### Installing Experion PKS and TPS/TPN Knowledge Builders on the same PC

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#### **WARNING**

If you want to install both Experion PKS and TPS/TPN Knowledge Builders on the same system, then you must follow the following procedure.

This procedure does not apply if you have a TPS Knowledge Builder released as of R01\_05 or later or a TPN Knowledge Builder released as of TPN651 or later.

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If you have an Experion PKS Knowledge Builder and want to install it with a TPN534, TPN620, TPN630, TPN641, or a TPS R05\_03 Knowledge Builder, follow the procedure below.

Step	Action
1	Install the TPS/TPN Knowledge Builder first.
2	Delete the file named StartApp.exe from the C:\Program Files\Honeywell\PST_Client\Bin folder.
3	Install the Experion PKS Knowledge Builder.

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## **2 Knowledge Builder Overview**

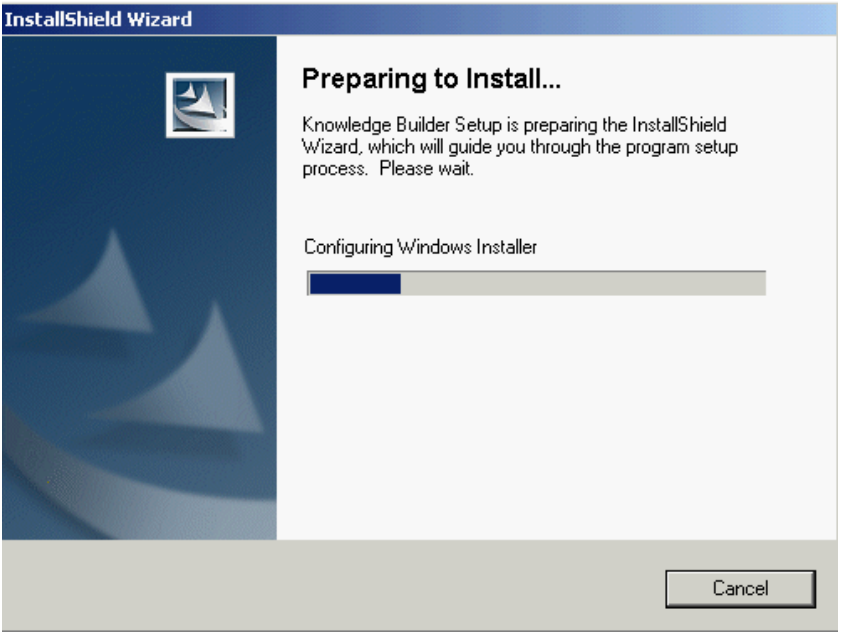
### **2.1 Getting Started with the Installation**

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## 3. Installation Options

### 3.1 Installing Knowledge Builder using the Full Install Option


Use the following procedure if this is the first time Knowledge Builder has been installed on the target PC and you want to install the Client and Server components.

Step	Action
1	Insert the Knowledge Builder CD into the PC CD-ROM drive.
2	Click Setup.exe from the Knowledge_Builder folder.
	<p>The Knowledge Builder Windows Installer will initialize.</p> 

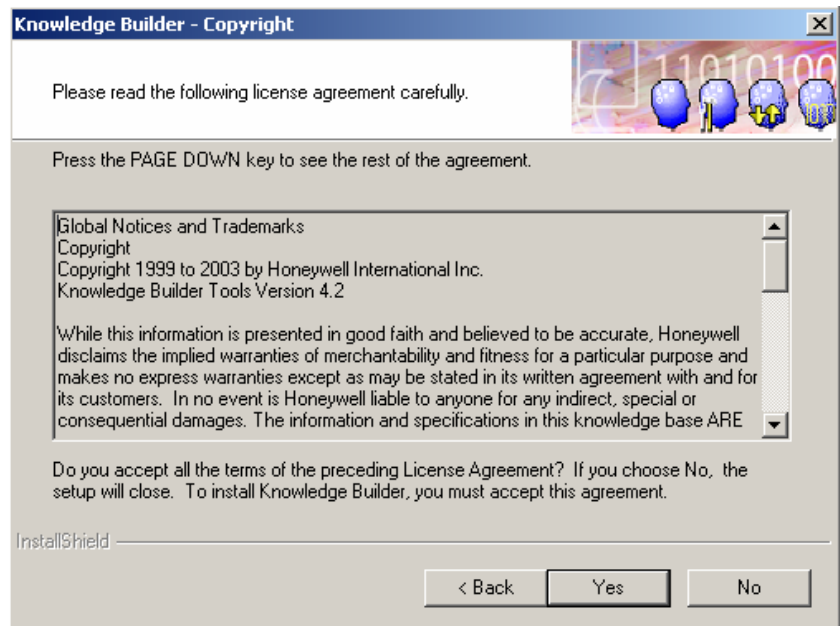
### 3 Installation Options

#### 3.1 Installing Knowledge Builder using the Full Install Option

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	<p>The installer will install the following components if they are not found on the target PC</p> <ul style="list-style-type: none"><li>• MS Internet Explorer</li><li>• Adobe Acrobat Reader 6 (if no Reader is found on the target PC)</li><li>• MSXML4.dll</li><li>• .Net Framework 1.1</li></ul>
3	<p>At the Welcome page, click <b>Next</b>.</p> 

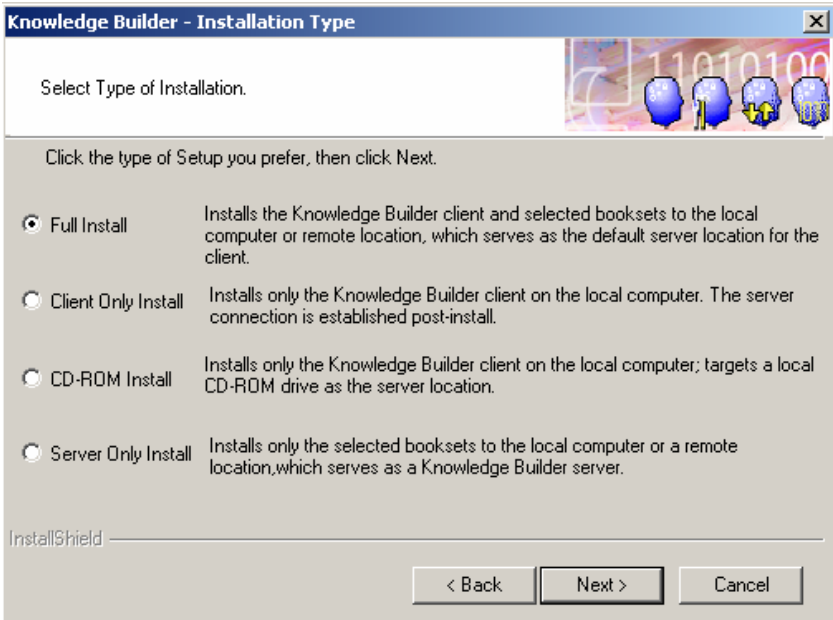
4

After reading and agreeing with the License Agreement, click **Yes**.

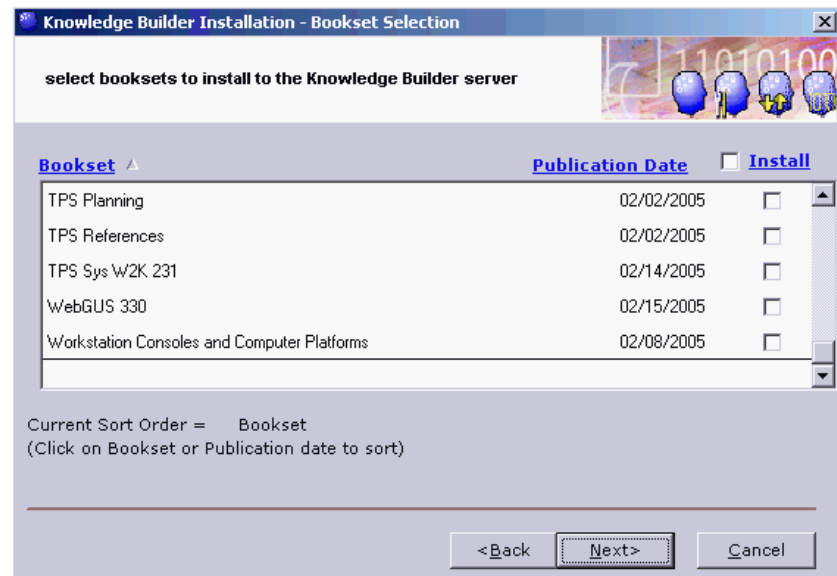
### 3 Installation Options

#### 3.1 Installing Knowledge Builder using the Full Install Option

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<b>5</b>	<p>Ensure the Full Install option is selected and then click <b>Next</b>.</p> <div></div>
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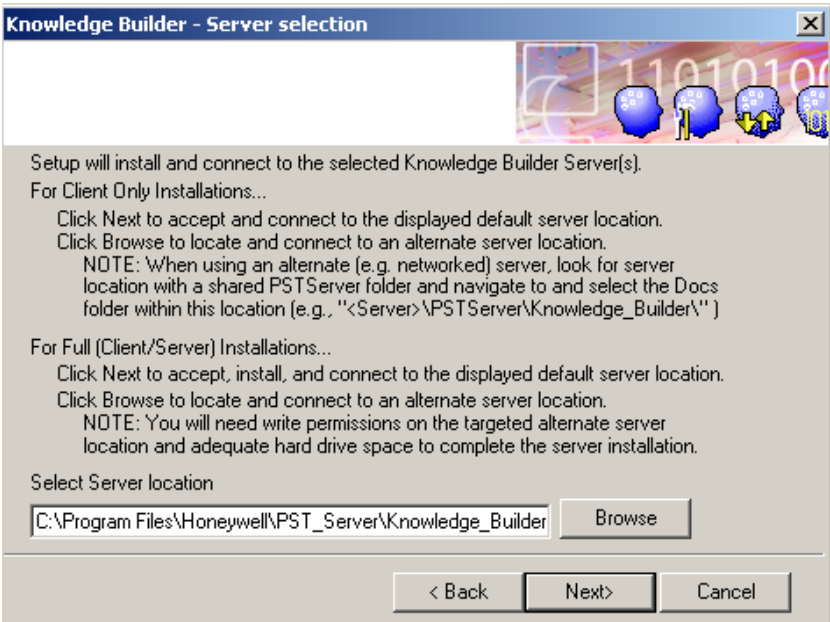
6

Select the book sets that you would like to install then click **Next**.

Selecting the Install check box will select all of the book sets for installation.

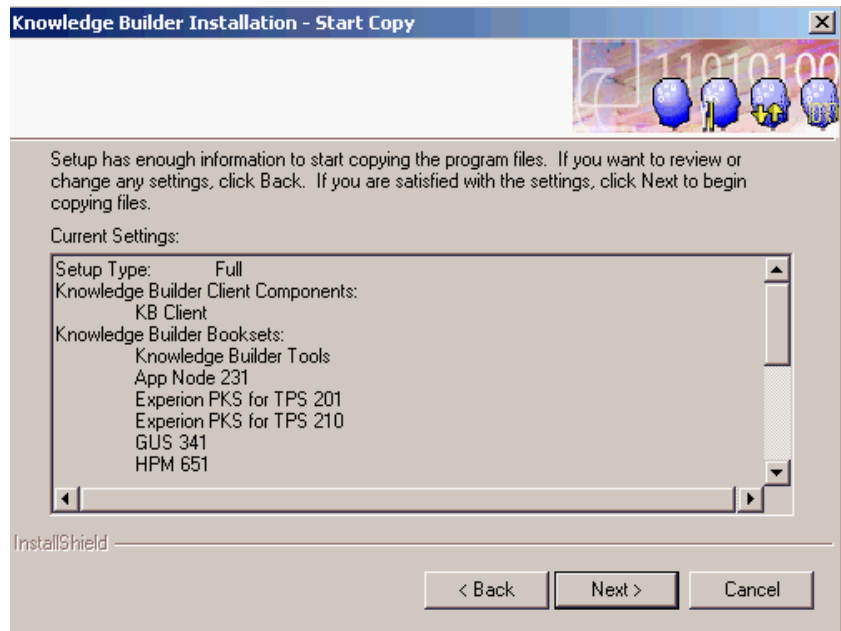
### 3 Installation Options

#### 3.1 Installing Knowledge Builder using the Full Install Option

7	<p><b>Browse</b> to the location where you want to install your book sets (Data Repositories). The default location is: "C:\Program Files\Honeywell\PST_Server\Knowledge_Builder\Docs\".</p> <p>The Full Install will create a KB Server with a path, <i>yourselected/location\PST_Server\Knowledge_Builder\Docs\</i> and share the folder named PST_Server.</p>
	<p>Click <b>Next</b> when you are finished.</p>  <p>Knowledge Builder - Server selection</p> <p>Setup will install and connect to the selected Knowledge Builder Server(s). For Client Only Installations... Click Next to accept and connect to the displayed default server location. Click Browse to locate and connect to an alternate server location. NOTE: When using an alternate (e.g. networked) server, look for server location with a shared PSTServer folder and navigate to and select the Docs folder within this location (e.g., "&lt;Server&gt;\PSTServer\Knowledge_Builder\" )</p> <p>For Full (Client/Server) Installations... Click Next to accept, install, and connect to the displayed default server location. Click Browse to locate and connect to an alternate server location. NOTE: You will need write permissions on the targeted alternate server location and adequate hard drive space to complete the server installation.</p> <p>Select Server location C:\Program Files\Honeywell\PST_Server\Knowledge_Builder Browse</p> <p>&lt; Back Next&gt; Cancel</p>



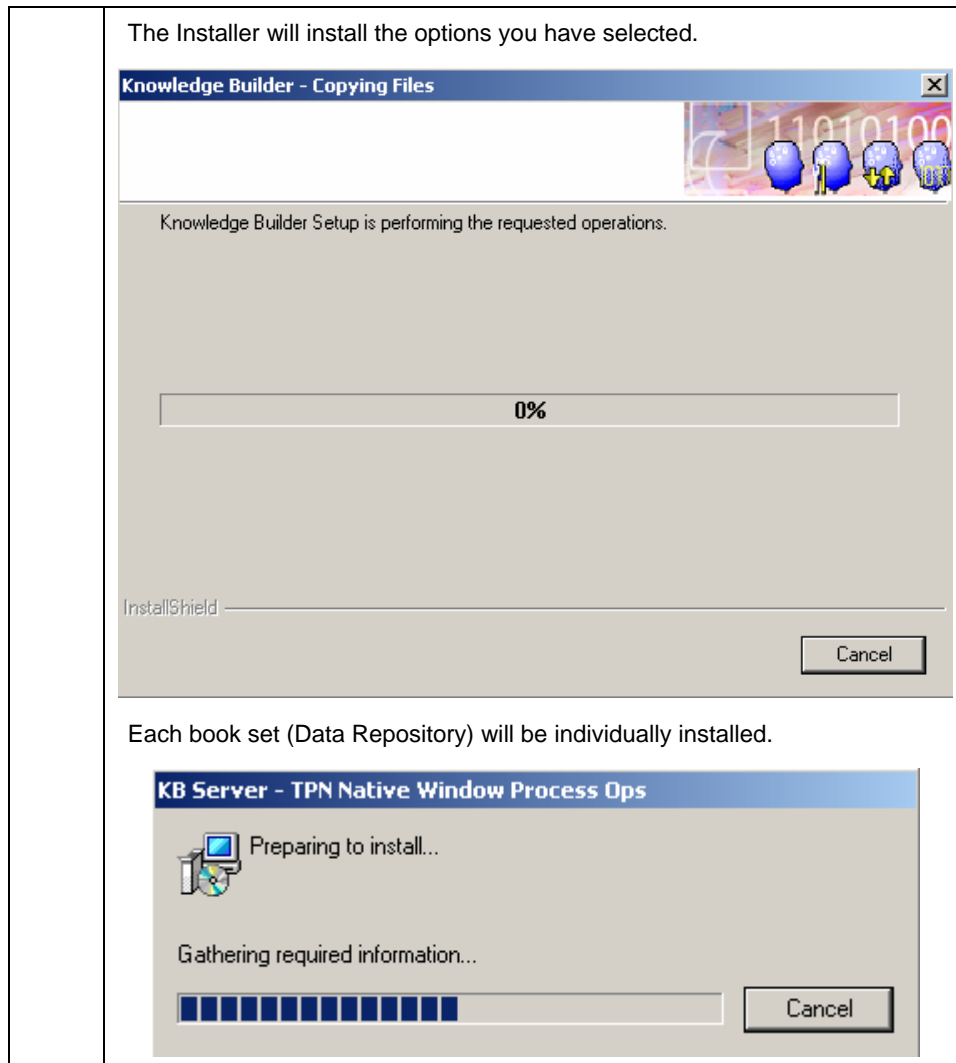
8

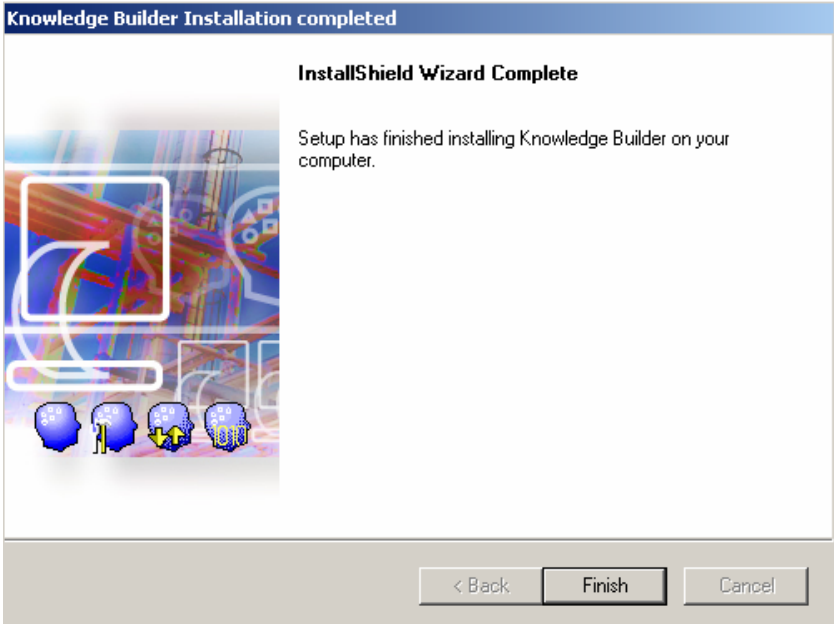
Click **Next** after verifying the setup that you have selected.

### 3 Installation Options

#### 3.1 Installing Knowledge Builder using the Full Install Option

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9	<p>Click <b>Finish</b> to complete the installation.</p> 
10	<p>To start Knowledge Builder, see How to Use Knowledge Builder later in this guide.</p>

### 3 Installation Options

#### 3.2 Updating an Existing Knowledge Builder Installation

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## 3.2 Updating an Existing Knowledge Builder Installation

### Introduction

Multiple Knowledge Builders, that is, TPS, TPN/LCN, and Experion PKS, can be installed on one PC. Additional Data Repositories from the same product, such as TPS or TPN, can also be added to the PC at a later time.

When a newer version of Knowledge Builder becomes available, use this procedure to update existing Data Repositories

The following procedure should be used for any of the above scenarios.



#### TIP

Each time the Knowledge Builder Installation program is run, the Installer will remove and re-add both the Knowledge Builder Tools and the Client portions of your Knowledge Builder.

This is done to automatically update both of these Knowledge Builder pieces with the latest versions from the installation CD.



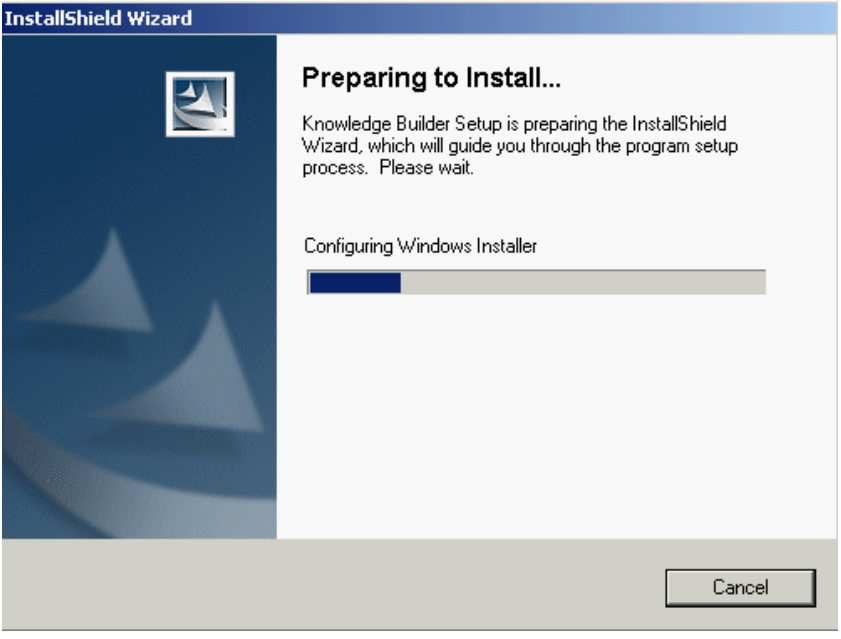
#### ATTENTION

See the procedure under Installing Experion PKS and TPS/TPN Knowledge Builders on the same PC if you want to install both Experion PKS and TPS/TPN Knowledge Builders on the same PC.

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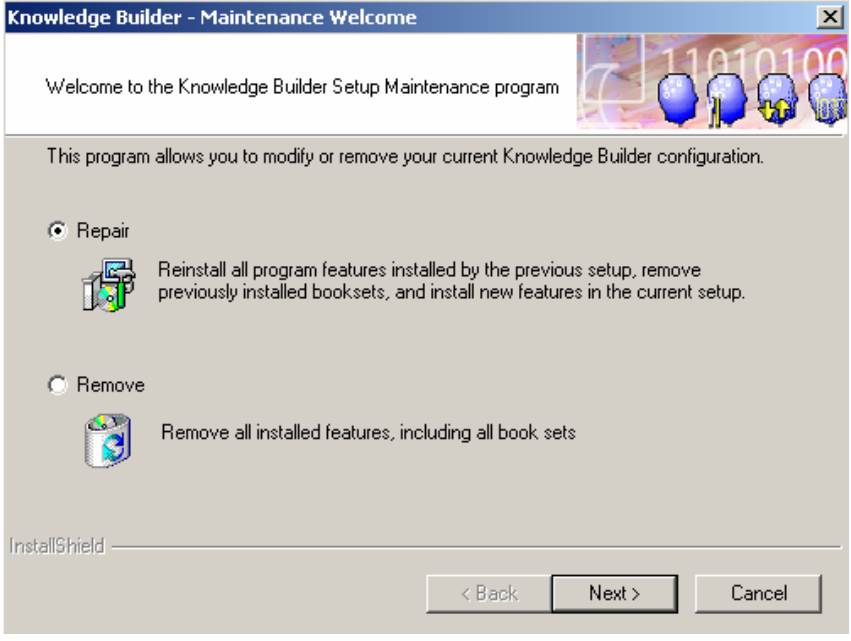
### Procedure

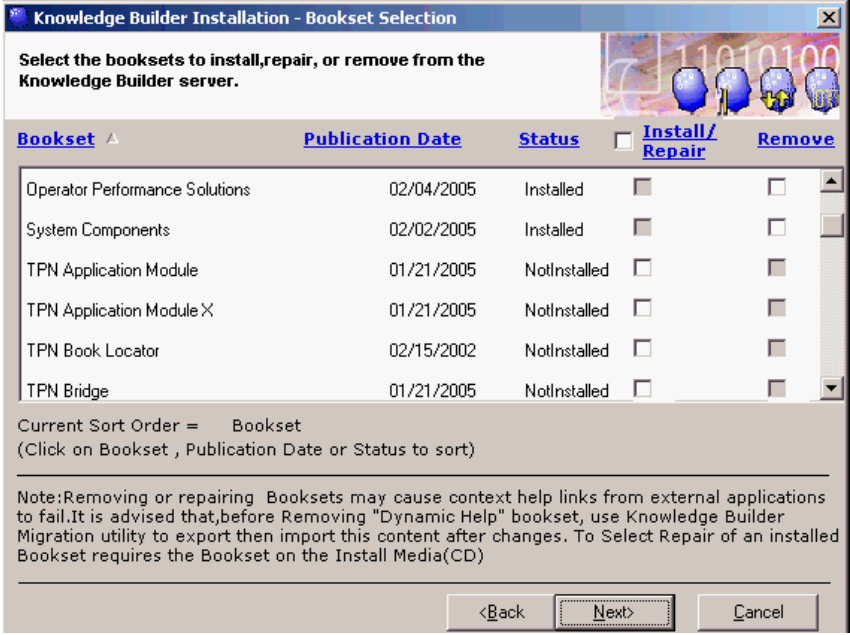
Use the following procedure to add, remove, or upgrade individual Knowledge Builder components (Data Repositories).

Step	Action
1	Insert the desired Knowledge Builder CD (TPS or TPN) into the PC CD-ROM drive.
2	Click Setup.exe from the Knowledge_Builder folder.
	<p>The Knowledge Builder Windows Installer will initialize.</p> 

### 3 Installation Options

#### 3.2 Updating an Existing Knowledge Builder Installation

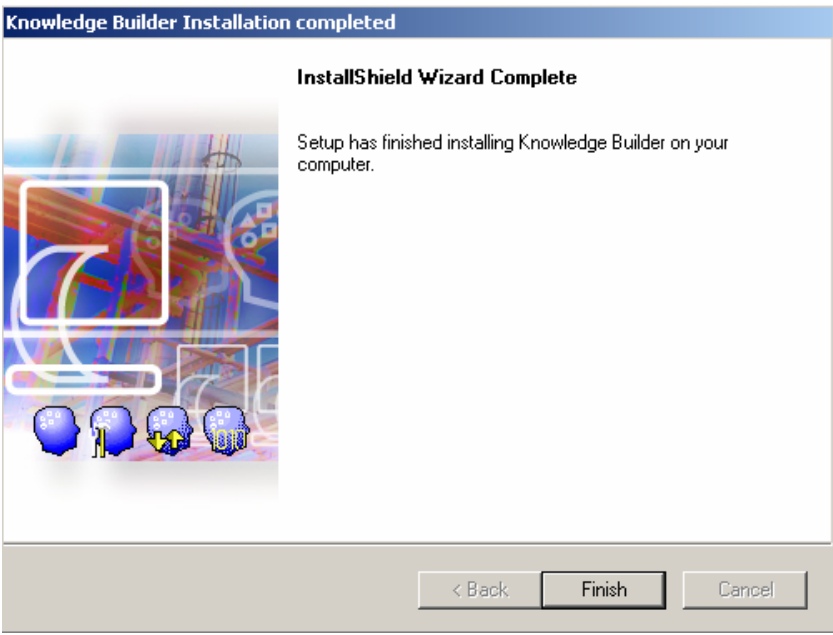
Step	Action
3	<p>Select <b>Repair</b> and then click <b>Next</b>.</p> 

Step	Action
4	<p>The installed Data Repositories, along with the available Data Repositories on the installation CD, will be displayed. The repair screen will show which book sets are installed and which book sets have not yet been installed.</p> <p>Data Repositories can be removed or Repaired if they are installed. Select those Data Repositories that you want to add, remove, or repair on your Knowledge Builder Server.</p> <p>Click <b>Next</b> to continue.</p>  <p>Each Data Repository will display its status, as it is being added or removed.</p>

### 3 Installation Options

#### 3.2 Updating an Existing Knowledge Builder Installation

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Step	Action
5	<p>Click <b>Finish</b> at the final screen.</p> 



### **3.3 Installing the Knowledge Builder TPN PDF Files**

#### **Description**

The TPN PDF files reside on their own installation CD, one CD per TPN release. For example, the TPN 650 release is on the TPN650 Knowledge Builder installation CD.

The installation procedure for the TPN book set is the same as was described under Installation Options or under the section Updating an Existing Knowledge Builder Installation.

### 3 Installation Options

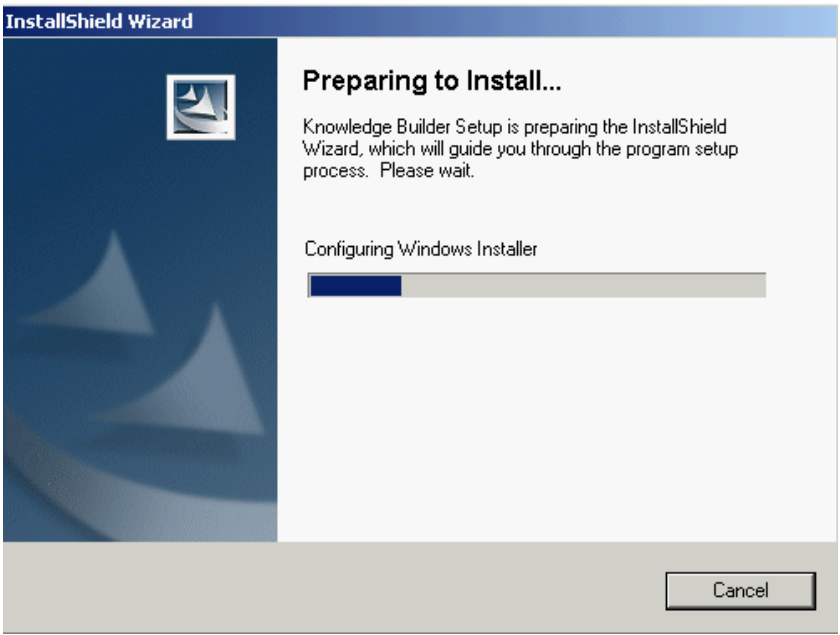
#### 3.4 Installing Knowledge Builder using the Client Only Install Option

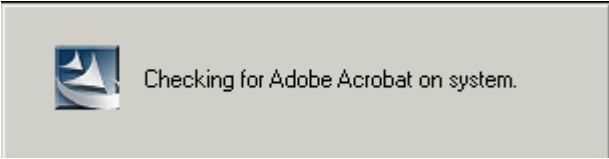
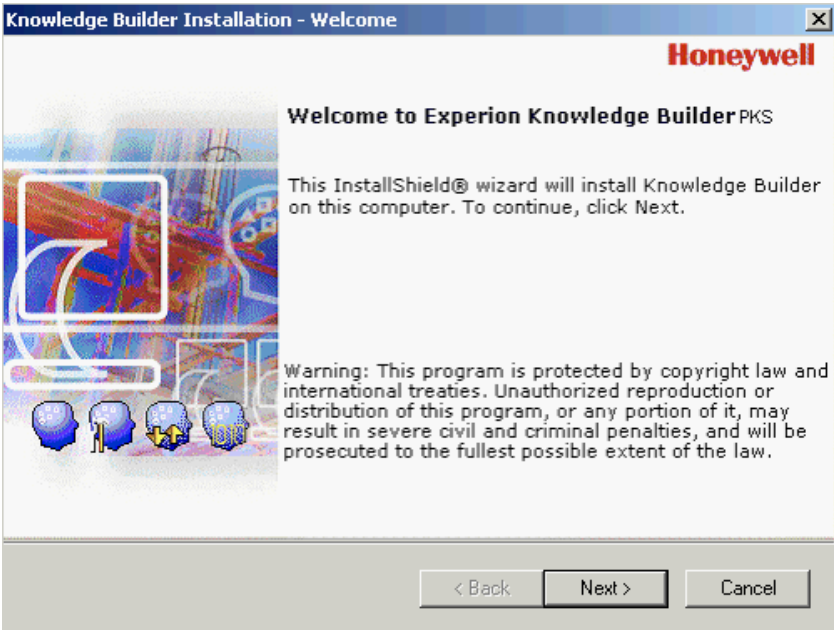
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## 3.4 Installing Knowledge Builder using the Client Only Install Option

### Procedure

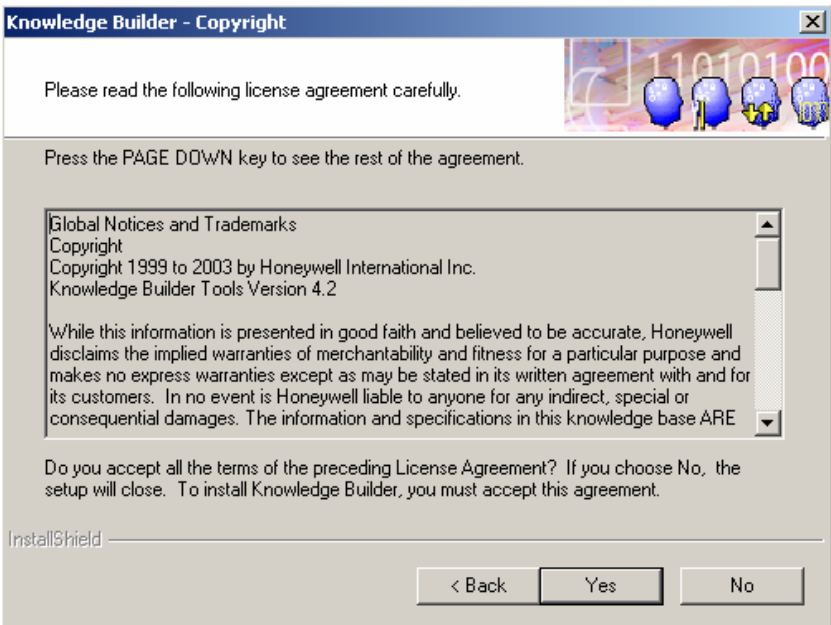
Use the following procedure to install only the Client portion of the Knowledge Builder. This would be done if the book sets (Data Repositories) were installed on a different PC, such as a data server.

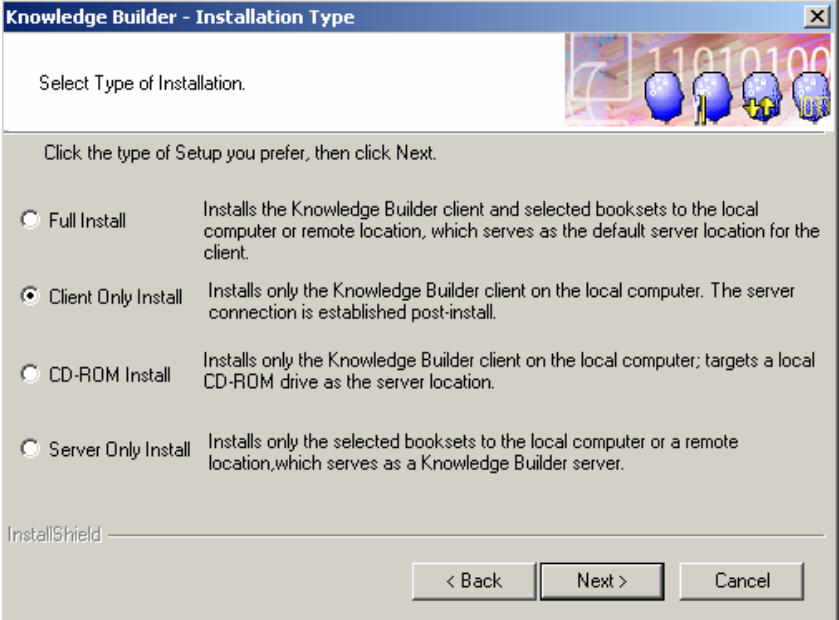
Step	Action
1	Insert either the TPS or TPN Knowledge Builder CD into the PC CD-ROM drive.
2	Click Setup.exe from the Knowledge_Builder folder.
	<p>The Knowledge Builder Windows Installer will initialize.</p> 

Step	Action
	<p>The installer will check the target PC for required components and display the appropriate messages as it is checking as the example shows below. The required components are;</p> <ul style="list-style-type: none"> <li>• MS Internet Explorer</li> <li>• Adobe Acrobat Reader</li> <li>• MSXML4.dll</li> <li>• .Net Framework 1.1</li> </ul> <div data-bbox="630 783 1235 940">  </div> <p>MSXML4 will be automatically installed if it is missing.</p>
3	<p>At the Welcome page, click <b>Next</b>.</p> <div data-bbox="516 1056 1344 1686">  </div>

### 3 Installation Options


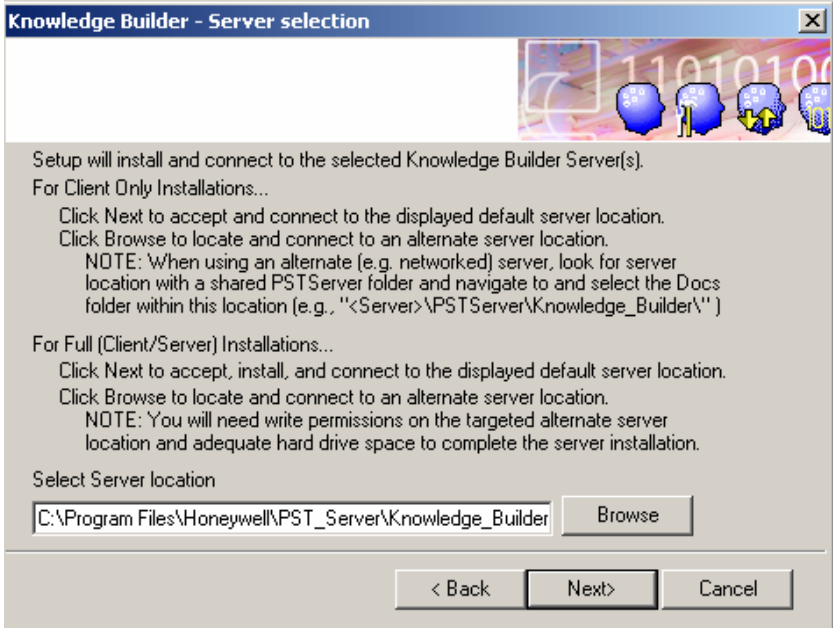
#### 3.4 Installing Knowledge Builder using the Client Only Install Option

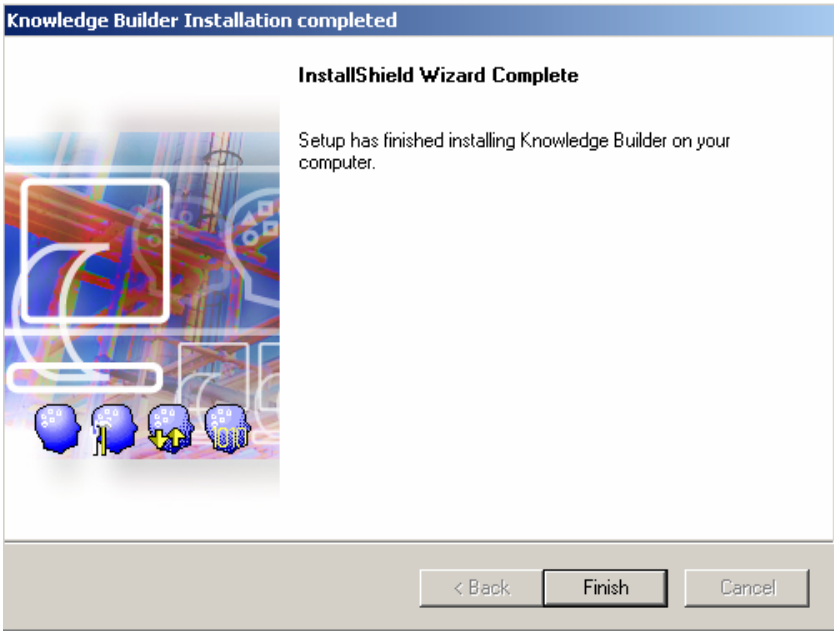
Step	Action
4	<p>After reading and agreeing with the License Agreement, click <b>Yes</b>.</p> 

Step	Action
5	 <p>Select the <b>Client Only Install</b> option and then click <b>Next</b>.</p>

### 3 Installation Options

#### 3.4 Installing Knowledge Builder using the Client Only Install Option

6	<b>Browse</b> to the location where you installed your Data Repositories.
	<b>ATTENTION</b>  The KB Server will have the PST_Server folder shared as a result of the Server Only Install that would have been performed at the Server during the Server Only Installation procedure. You therefore want to browse to that shared folder, and then click on the Knowledge_Builder folder directly under it.
	<p>Click <b>Next</b> when you are finished.</p> 
7	<p>Click <b>Next</b> after verifying the setup that you have selected.</p> <p>The Installer will now install the Client components.</p>

8	<p>Click <b>Finish</b> to complete the installation.</p> 
9	<p>To start Knowledge Builder, see How to Use Knowledge Builder later in this guide.</p>

### 3 Installation Options

#### 3.5 Installing Knowledge Builder using the CD-ROM Install Option

## 3.5 Installing Knowledge Builder using the CD-ROM Install Option

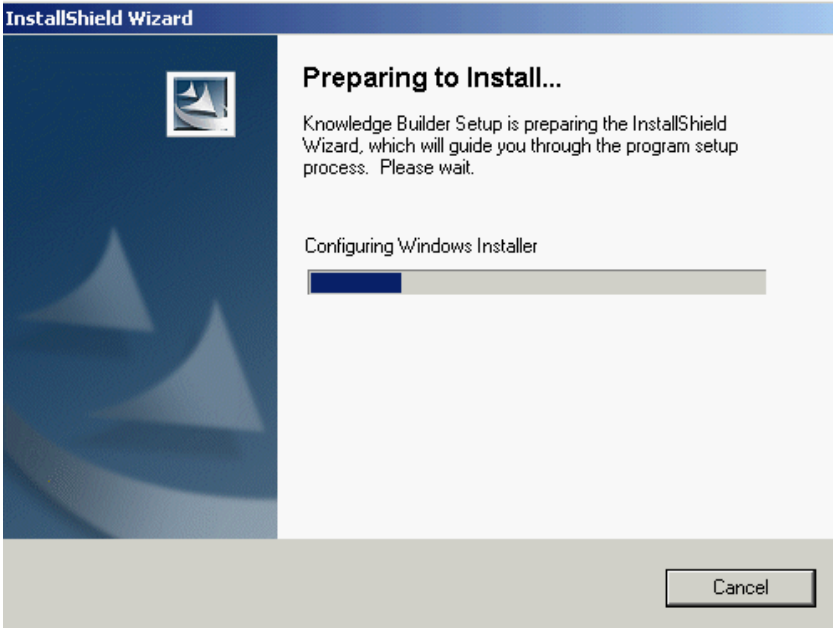
### Procedure

Use the following procedure to install Knowledge Builder such that the book sets stay on the CD ROM and are not installed to a server location.


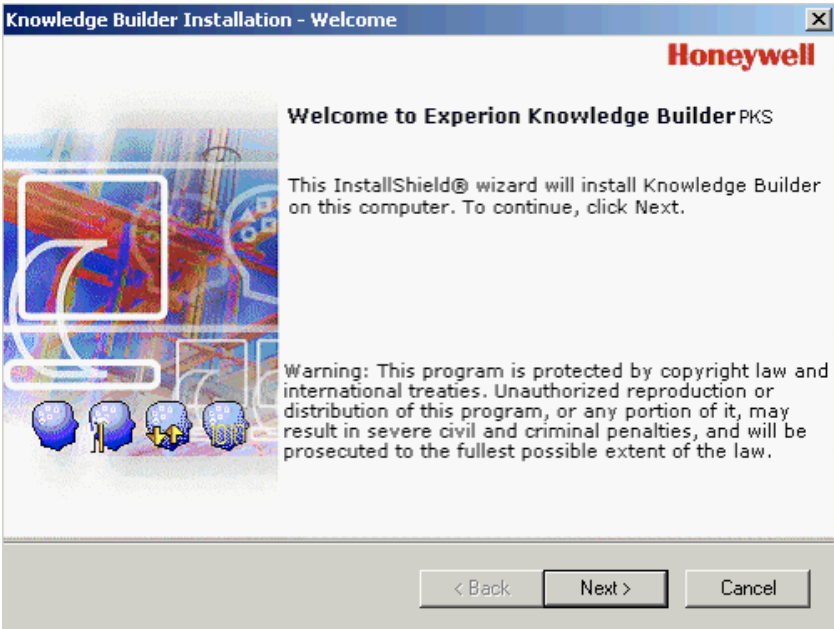


#### ATTENTION

Although this option saves disk space, it requires that you leave the Knowledge Builder CD in the CD ROM drive while you are using Knowledge Builder since all of the Data Repositories remain on the CD ROM.

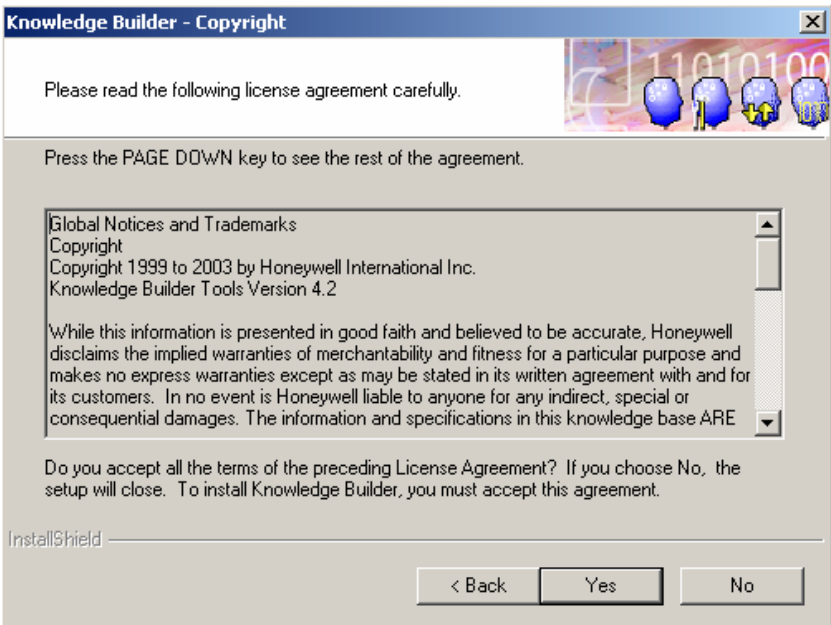
Step	Action
1	Insert either the TPS or TPN Knowledge Builder CD into the PC CD-ROM drive.
2	Click Setup.exe from the Knowledge_Builder folder.
	<p>The Knowledge Builder Windows Installer will initialize.</p> 



Step	Action
	<p>The installer will check the target PC for required components and display the appropriate messages as it is checking as the example shows below. The required components are;</p> <ul style="list-style-type: none"> <li>• MS Internet Explorer</li> <li>• Adobe Acrobat Reader</li> <li>• MSXML4.dll</li> <li>• .Net Framework 1.1</li> </ul> <div data-bbox="630 783 1235 940">  <p>Checking for Adobe Acrobat on system.</p> </div> <p>MSXML4 will be automatically installed if it is missing.</p>
3	<p>At the Welcome page, click <b>Next</b>.</p> <div data-bbox="516 1056 1344 1680">  </div>

### 3 Installation Options

#### 3.5 Installing Knowledge Builder using the CD-ROM Install Option

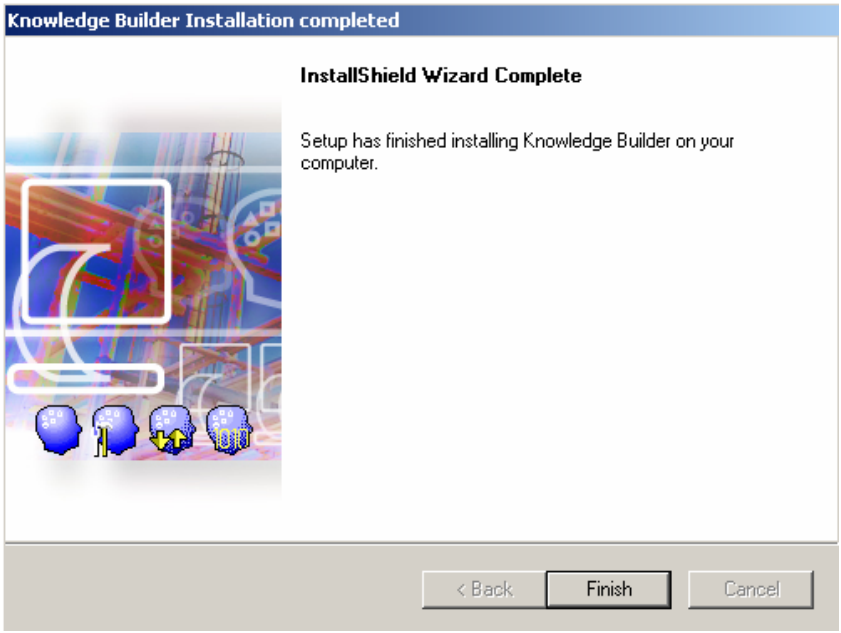
Step	Action
4	<p>After reading and agreeing with the License Agreement, click <b>Yes</b>.</p> 

Step	Action
5	<div><div><div>Knowledge Builder - Installation Type</div><div>Select Type of Installation.</div><div><div>Click the type of Setup you prefer, then click Next.</div><div><div><div><input type="radio"/> Full Install</div><div>Installs the Knowledge Builder client and selected booksets to the local computer or remote location, which serves as the default server location for the client.</div></div><div><div><input type="radio"/> Client Only Install</div><div>Installs only the Knowledge Builder client on the local computer. The server connection is established post-install.</div></div><div><div><input checked="" type="radio"/> CD-ROM Install</div><div>Installs only the Knowledge Builder client on the local computer; targets a local CD-ROM drive as the server location.</div></div><div><div><input type="radio"/> Server Only Install</div><div>Installs only the selected booksets to the local computer or a remote location, which serves as a Knowledge Builder server.</div></div></div><div>InstallShield</div><div><div>&lt; Back</div><div>Next &gt;</div><div>Cancel</div></div></div></div><div>Select the <b>CD-ROM Install</b> option and then click <b>Next</b>.</div></div>

### 3 Installation Options

#### 3.5 Installing Knowledge Builder using the CD-ROM Install Option

Step	Action
6	<div><div><div><div>Knowledge Builder - Start Copy</div><div>Review the following settings before copying files.</div><div><div>Setup has enough information to start copying the program files. If you want to review or change any settings, click Back. If you are satisfied with the settings, click Next to begin copying files.</div><div>Current Settings:<div>Setup Type: CD Destination Location: Server Location: D:\Knowledge_Builder\KB_Server\ Client Location: C:\Program Files\Honeywell\NPST_Client\</div></div></div></div><div>InstallShield</div><div><div>&lt; Back</div><div>Next &gt;</div><div>Cancel</div></div></div><p>Click <b>Next</b> after verifying the setup that you have selected.</p><p>The Installer will now install the Client components and point Knowledge Builder to your CD ROM drive for the Server components.</p></div>

Step	Action
7	<p>Click <b>Finish</b> to complete the installation.</p> 

### 3 Installation Options

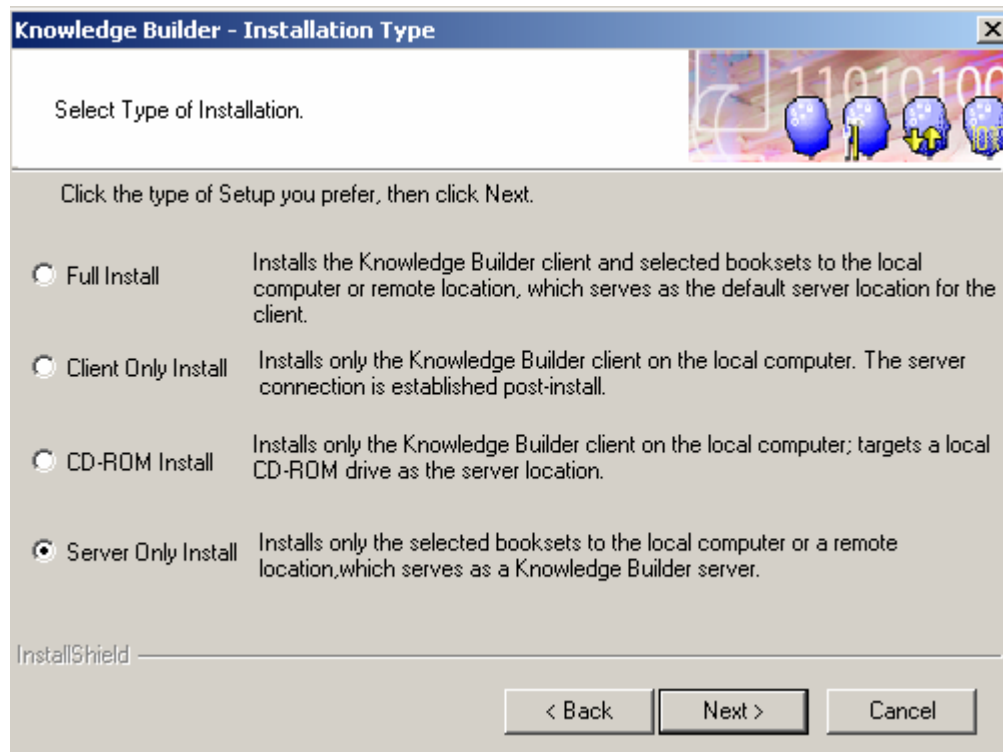
#### 3.6 Installing Knowledge Builder using the Server Only Install Option

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## 3.6 Installing Knowledge Builder using the Server Only Install Option

The procedure for installing the Server Only is similar to the Installing Knowledge Builder using the Client Only Install Option. The only difference is when using the Server Only option, no Client components will be installed on the target PC. This means that the target PC will not be able to view Knowledge Builder.

This option is best used when you want to install Data Repositories on a true data server.



## 4. How to Use Knowledge Builder



### ATTENTION



Performing certain functions in Knowledge Builder, such as searches, require heavy CPU usage.

It is possible that the data collection rate for a GUS Display could be impacted, depending upon what the rate is set at. For example, if the data collection rate for a specific tag is set to 4 seconds, the display will take longer than 4 seconds to update during the search. Other applications that require heavy CPU usage will have the same impact on the GUS Display.

You may want to consider installing Knowledge Builder on a node that is not used for process control displays.

### Using Knowledge Builder Help

Once installed, use the following procedure to view the Knowledge Builder Help set.

Step	Action
1	Double-click the <b>Knowledge Builder desktop icon</b>  to launch Knowledge Builder.
2	Click the <b>Knowledge Builder help button</b>  on the Knowledge Builder Tool Bar to display online help.

#### **4 How to Use Knowledge Builder**

##### **3.6 Installing Knowledge Builder using the Server Only Install Option**

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## **5. Additional Information**

### **5.1 Knowledge Builder Upgrades and Removal**

#### **Purpose**

Whenever you receive a new Knowledge Builder Online Documentation CD use the following procedure to add, upgrade, or remove Data Repositories. To completely uninstall all of the Knowledge Builder Data Repositories and Client from a PC, use the procedure Removing all of the Knowledge Builder components.

#### **Upgrading**

If Knowledge Builder has already been installed once on the target PC, then use the procedure under Updating an Existing Knowledge Builder Installation in this installation guide.

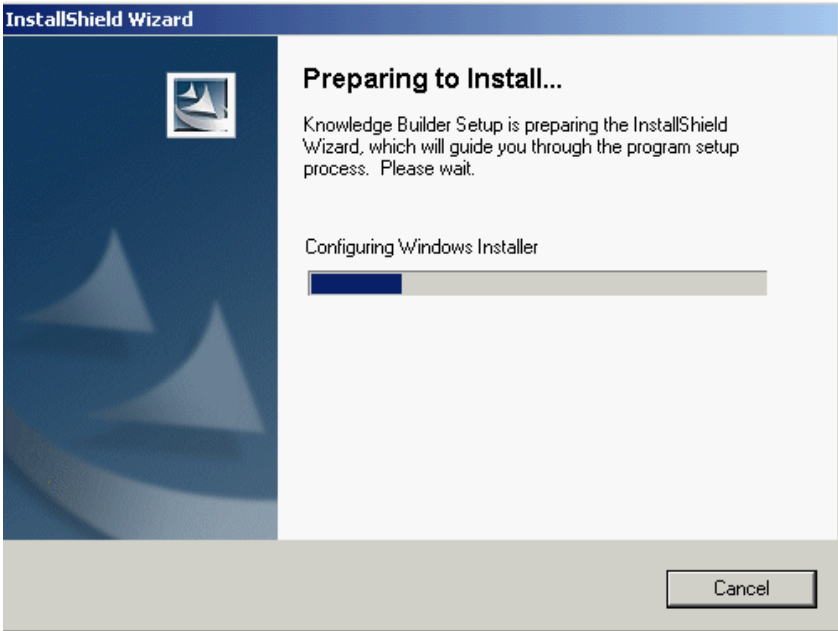
**5 Additional Information**

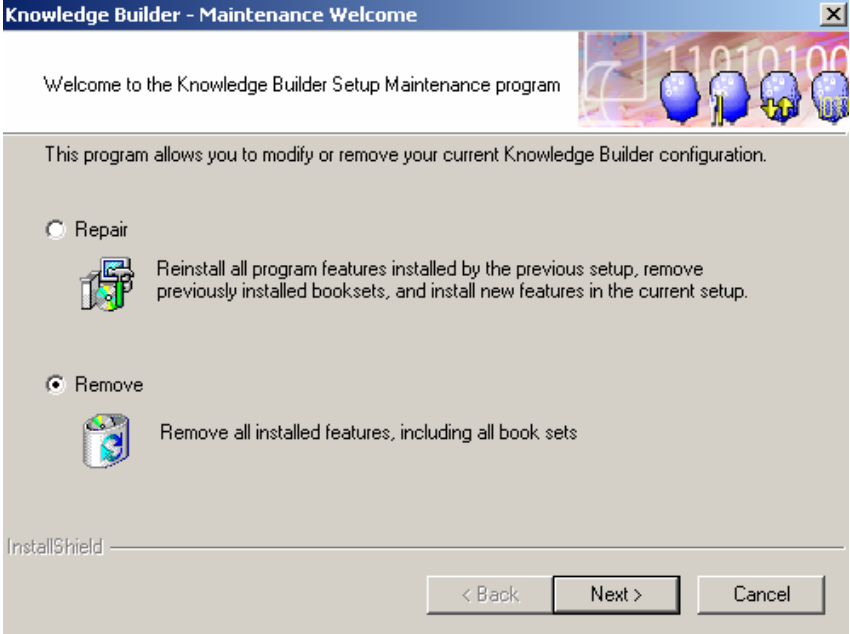
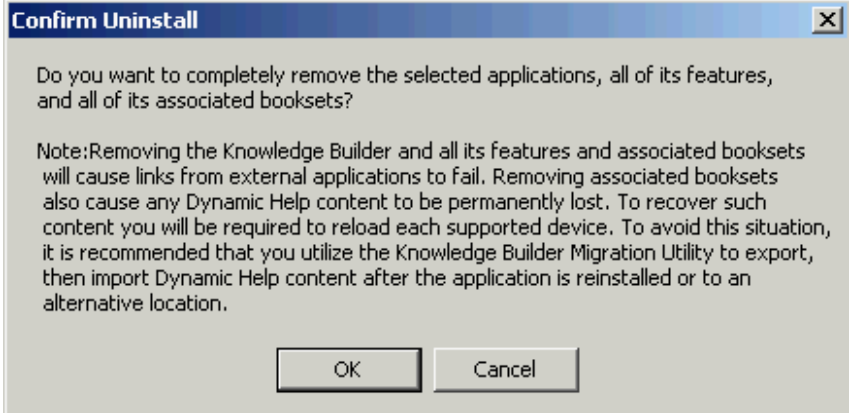
**5.1 Knowledge Builder Upgrades and Removal**

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**Removing all of the Knowledge Builder components**

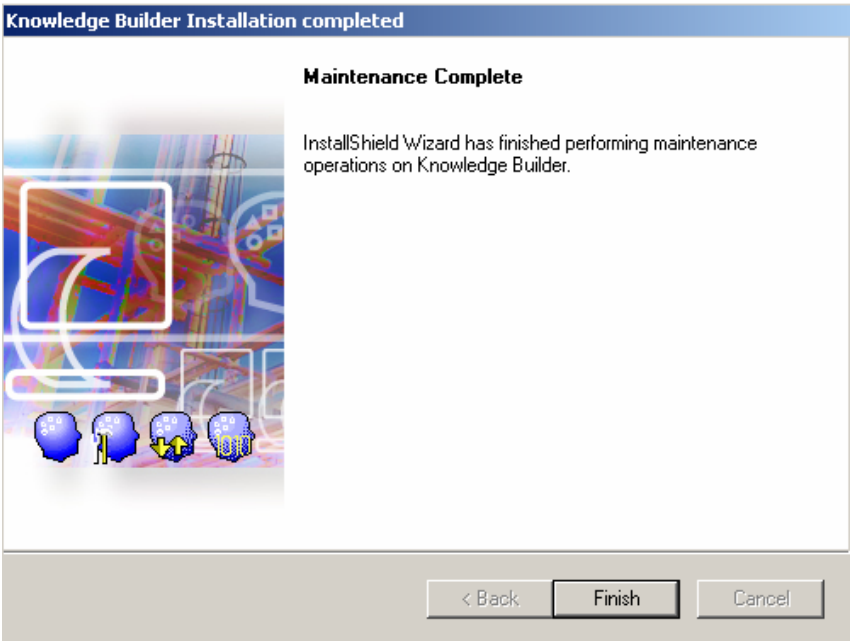
Use the following procedure to remove all of the Knowledge Builder Client and Server components.

Step	Response
1	Insert either the TPS or TPN Knowledge Builder into the PC CD-ROM drive.
2	Click Setup.exe from the Knowledge_Builder folder.
	<div>The Knowledge Builder Windows Installer will initialize.</div> <div></div>

Step	Response
3	<p>Select <b>Remove</b>. Click <b>Next</b>.</p> 
4	<p>Click <b>OK</b>.</p> 

**5 Additional Information**

**5.1 Knowledge Builder Upgrades and Removal**

Step	Response
5	<p>Click <b>Finish</b>.</p> 

## Removing pre R01\_03 Knowledge Builders

Use the procedure below to remove older versions of Knowledge Builder.

Step	Action
1	<b>Open</b> the Windows <b>Control Panel</b> and Double-Click on <b>Add/Remove Programs</b> .
2	<b>Locate</b> the currently installed programs titled <b>Knowledge Builder</b> .  Note: There may be two "Knowledge Builder" entries in the currently installed programs list, one each for the legacy and new versions of the application. Also, several entries in the currently installed programs list begin with KB. While these are Knowledge Builder related, they are removed automatically when the "Knowledge Builder" applications are removed.
3	<b>Select</b> a <b>Knowledge Builder</b> entry in the currently installed programs list and <b>Click Change/Remove</b> .
4	<b>Acknowledge</b> any <b>Messages</b> displayed until the Knowledge Builder Client Installer completes its operation.  Note: The displayed messages may include error messages, as the Knowledge Builder application being uninstalled may be corrupt or already partially uninstalled.
5	Repeat Steps 2 through 4 until all Knowledge Builder entries (not KB entries) in the currently installed programs list are removed.
6	Using Windows Explorer, <b>Navigate</b> to and <b>Open</b> the Knowledge Builder's <b>Honeywell Folder</b> using a path similar to:  <b>C:\Program Files\Honeywell</b>  Note: Where "C:" is the drive where the Knowledge Builder is installed.

## 5 Additional Information

### 5.1 Knowledge Builder Upgrades and Removal

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<b>7</b>	<b>Select and Delete</b> the <b>PST_Client Folder</b> located within the "...Program Files\Honeywell\" folder.  Note: Do not delete any other folders or files residing in the "...Program Files\Honeywell\" folder.
<b>8</b>	<b>Acknowledge</b> any <b>Messages</b> displayed to accept the deletion of all files in the PST_Client folder.
<b>9</b>	<b>Select and Delete</b> the <b>PST_Server Folder</b> located within the "...Program Files\Honeywell\" folder.  Note: Do not delete any other folders or files residing in the "...Program Files\Honeywell\" folder.